

City of Germantown
SPIRIT Nomination Form

Employee's Name: Steve Williams

Dept: Facility Services

Nominator's Name: Mike Fronabarger

Date: September 25, 2015

I would like to nominate Steve Williams, Facility Maintenance Superintendent, for the SPIRIT Award. Steve was hired as a Maintenance Supervisor in April 2007. He has participated in Municipal Management, Play Like A Champion and Environmental Services Focus Group, to name a few.

Service Excellence: Steve accommodates customers' needs whether it is a repair or a system improvement by scheduling his men accordingly. Steve has also covered after hours services for a number of years for our department. He also compiles and processes data for the quarterly planning reports.

Produce "A+" Results: Steve regularly evaluates production to ensure the city's resources are being efficiently maintained while monitoring results. AARs (After Action Reports) are one of the means he uses to evaluate and improve processes for the future. SunGard is another resource that he uses with the staff to achieve these results and is incorporated into IEDPs for the department.

Initiative: Steve is always monitoring the scheduling and execution of preventative maintenance schedules for the city's equipment, thus preventing expensive and prolonged outages to vital systems.

Responsible: Steve is an extremely responsible employee. He doesn't hesitate to come in early or stay late whenever needed. He oversees employees who maintain electrical, water, heat and air systems for all the city properties. If something goes wrong, he is the first to take ownership of it and find a resolution to the problem with a positive attitude. He has the utmost integrity and fairness with his staff and customers.

Innovative: Steve always encourages our staff to improve methods to solve issues. Steve has served on the Environmental Focus Group to monitor and minimize the city's footprint on our environment. He also helped develop a new employee on-boarding process during his Municipal Management project.

Teamwork: Steve is a great team player, from project management to connection with department heads to assessing their needs. He was one of the original members to institute the

Play Like A Champion program and served as president and other positions in subsequent years.

Thank you for considering Steve Williams for this award.